

May 21, 2020

Dear Patients,

We want you to know that we are here for you!

When we think about the individuals that bring us joy in fulfilling our vision for health and well-being, we immediately think of you, our patients and friends. We miss you greatly and are getting ready for opening the practice beyond emergency appointments.

The original goal of the reduction to Emergency Care only was to suppress the spread of the virus and reduce the use of protective masks, surgical gowns, and other personal protective equipment (PPE) that hospitals and clinics found in short supply. This also gave us an opportunity to reinforce what we have always done when it comes to sterilization and infection controls, as well as implement additional steps to make sure that every patient can be assured a safe dental experience.

What to Expect!

We are very excited to announce that our practice will be opening as of May 26, 2020 for a wider spectrum of dental care. We have been working diligently to replenish our supplies, some of which were donated, so that we are ready with a new schedule in place that ensures the safety and comfort for both team and patients, as we return to full care and service. Our team is now reaching out to patients who have had to cancel their appointments due to the shut down as well as patients who are currently scheduled in the upcoming months to confirm new appointments that include social distancing mandates, COVID-19 pre-screening, temperature checks, waiting in your car and wearing a mask. These steps will help protect the most vulnerable in our community. Our new scheduling options are designed to address individual oral healthcare needs and maintain a safe environment.

We also know that during these unprecedented times, obstacles like unplanned time off from work and financial concerns can be barriers to ideal care. We have also taken this time to evaluate our patient finance options and same-day dentistry solutions with the intention of making sure dentistry remains affordable with minimal time expended for all those in need. Rest assured, Dentistry of Wisconsin, as always, will place the health and well-being of our team and our patients first.

We look forward to seeing you all again and catching up with you at your next appointment.

Stay Healthy,

Dr. Derek Metzger
Dr Nathan Truckenbrod
Dentistry of Wisconsin staff